Birmingham City Council

Applying for council housing in Birmingham

A guide for applicants

If you need assistance to understand this guide, please contact your local housing office or neighbourhood office.

Contact us

If you would like more information on Birmingham City Council's housing register, you can:

Write to us at: Birmingham City Council
Housing and Constituencies Directorate
Louisa Ryland House
44 Newhall Street
Birmingham B3 3PL

Call us on: 0121 303 1111
Minicom: 0121 303 2551

www.birmingham.gov.uk/finding-a-home

Who can apply for council housing?

Anyone aged 16 or over can apply to join the housing register. However some applicants will not be eligible for an allocation.

Applicants that may not be eligible for an allocation include:

- people under 16 years of age
- certain categories of people who are subject to immigration control, or other persons from abroad who are ineligible for an allocation under the instruction of the Secretary of State
- people guilty of serious unacceptable behaviour such as serious rent arrears, antisocial behaviour or any other serious breach of tenancy.

If we decide that you are not eligible for an allocation we will inform you by letter, stating the reasons why. You may request a review of this decision **within 21 days**.

Making an application for housing

Complete an application form

Please complete your housing application form and return it to one of the council's local housing or neighbourhood offices. If you need help to complete the form, we can arrange an appointment with a member of staff.

Housing application form

You can get a housing application form from any housing office or neighbourhood office or by calling 0121 303 4125. You can also download the form from Birmingham City Council's website **www.birmingham.gov.uk/finding-a-home**

It is very important that you complete this form as **accurately** and **thoroughly** as possible. We will use this information to work out your housing need. You also need to give us proof of your identity and your address, and details of anyone who lives with you.

The questions on the housing application form will help us assess your housing need, such as any medical conditions you have, or care or support needs. The form will ask for evidence of your needs. If you do not give us this information, it may take longer to deal with your housing application.

Property size and type

The council has fewer properties than in the past. This means we must make the best use of our properties. For this reason, we have guidelines about the size and type of property we normally offer people. These guidelines are published in Birmingham City Council's allocation scheme. Generally the size of the property we offer you is based on the number of people in your household. Houses are usually only offered to applicants with children in the household.

Sheltered accommodation

We manage sheltered housing accommodation across the city for people aged 50 and older. Many of these units have non-resident support officers, a community alarm and may have adaptations for those with mobility problems.

The schemes have different qualifying ages. You can get details of the schemes from the Older Persons Team or your local housing/ neighbourhood office.

Adapted properties

Some of our properties are adapted to meet the needs of applicants with disabilities. If you feel that you would benefit from a property with adaptations please contact your local housing/ neighbourhood office for further advice.

Homeless applicants

If you are homeless, and we have a legal duty to assist you, you need to be willing to live in different areas of Birmingham. This helps us to house you more quickly.

We will offer you a home options interview to discuss all your options.

More choice in Birmingham

Birmingham City Council has been developing choice based lettings to improve customer access to services.

Choice based lettings is a new way to let properties. It empowers the customer to make best use of the housing available. You choose which properties you would like to be considered for. Details of all available homes within our scheme are published every week. You can see what is available by logging on to **www.urbanchoice.org.uk**

Each home is advertised according to certain rules based on housing needs – things like the number of bedrooms you need, your age and number of people in your household.

You can bid for homes online, by text message, using our automated telephone system or by visiting the One Stop Property Shop or your local neighbourhood office.

After bids have closed, we shortlist the top six people who qualify and they are invited to attend a viewing with the landlord.

Registering your application

We aim to put you on the housing register within 10 working days of getting all the information we need.

We will write to you to tell you how many points you have been awarded.

Length of time on the housing register

How long you have to wait for us to offer you accommodation depends on several things. These include your level of housing need, property size and the availability of housing in the area you want to live in. All of these things can affect how long you are on the housing register.

Some areas of Birmingham have more vacant homes than others. There are more flats and maisonettes available than other types of homes.

There are also more people wanting council housing than there are homes available. This means that properties are normally offered to applicants with the greatest housing need, rather than how long they have been waiting on the housing register.

Assessing your points

As the council does not have enough homes to house everyone who wants one, we need a fair way of deciding who is in the most housing need. This is called prioritising applications. We do this by giving points for certain housing circumstances. The Government tells us in law, the types of things a council should give priority for. When we receive your application and all of the evidence required we will assess your housing need using all the information available to us.

The points system allows us to look at **all** of your housing needs. If you have more than one housing need, we will add all your points together. For example, if you are living in overcrowded conditions and have a medical condition, **both** these needs will count.

Once we have assessed your application, and added up all the points, you will be placed in a housing needs band from A to D. This banding gives you an idea of where you are on the housing register compared to others.

The leaflet* Birmingham City Council's allocation scheme: the main points *gives more detail about what we give points for.

Reduced points

Some people may have their points total reduced. This may happen if:

- they do not have a local connection with Birmingham
- the person has enough money to make other housing choices
- we have evidence that the person has behaved in an unacceptable way. For example, they may owe rent to us or another social landlord.

We will tell you if we have taken off any points. We will also tell you if you may be able to have the points back. For example, you could make regular payments to reduce your rent arrears, or improve the condition of your home. We look at your situation 12 months after we have decided to reduce your points. You have the right to ask that we review our decision to award you fewer points.

What happens if you do not agree with our assessment?

If you do not agree with our assessment, you can ask the council to review the decision. More details on your right to a review can be found in the leaflet ***Unhappy with the decision on your housing application?*** or on the Birmingham City Council's website **www.birmingham.gov.uk/finding-a-home**

Keeping us informed

It is very important that you tell us of any changes in your circumstances, such as moving home, someone in your household becoming pregnant or your health getting worse. Any changes may affect your points. Please ask for a change of circumstances form from your local housing or neighbourhood offices.

Reviewing your application

We will review your application every 12 months. We will write to you to check that you still want to be on the housing register and that your circumstances have not changed. Please make sure you return the reply slip to us. If you do not, we will close your application.

Storing information

The information you give in the housing application form is confidential and subject to the requirements of the Data Protection Act 1998. This personal data will be held and processed by Birmingham

City Council (BCC) to help assess your needs and, in particular, the provision of services for which you may be eligible.

Birmingham City Council requires the information on this form to process your application to join the housing register and will share the information with relevant housing associations if you are nominated to a property. If you become a tenant of Birmingham City Council, the information in this form will also be used for housing management purposes.

The personal details you give may also be shared with certain external agencies that help assess and/or give services, as part of any statutory duties requiring such a disclosure and to protect the public funds it collects and administers. Any data may be used to prevent fraud or the misuse of resources.

You may ask for a copy of your personal information by writing to the data protection officer:

Housing and Constituencies Directorate
Level 1, Louisa Ryland House
44 Newhall Street
Birmingham B3 3PL

Preventing fraud

We are committed to preventing and detecting all fraud. It is an offence under the Forgery and Counterfeiting Act 1981 to hold or present false documents such as birth certificates, passports, bank statements and so on, with a view to obtaining goods or services such as temporary accommodation or permanent housing from Birmingham City Council. If we detect fraud, we will take legal action against you.

Fair treatment

Birmingham City Council aims to make sure that everyone who applies for housing is treated fairly. We will treat everyone fairly, whatever their gender, race, sexual orientation, marital status, beliefs, religion, age, physical disability or appearance. Regular monitoring takes place to make sure that Birmingham City Council offers every one the same access to services.

Local housing offices

Bloomsbury

Telephone:	**0121 464 1550**
Fax:	**0121 359 2608**
Housing:	**0121 464 1054**
Rent Arrears/Antisocial Behaviour:	**0121 464 1547**
and	**0121 464 1548**

Postal address:

Bloomsbury Estate Management Board,
4 Medway Tower,
Cromwell Street, Nechells,
Birmingham, B7 5BD

Edgbaston

Antisocial Behaviour Team:	**0121 303 9728**
Applications and Transfers Team:	**0121 303 5245**
Lettings Team:	**0121 303 6716**
Estate Management Team:	**0121 303 9725**
Rent Team:	**0121 675 2006**
Rent Team (Manor Close):	**0121 675 2006**
Repairs – MITIE:	**0800 073 6688**
Email:	**edgbaston@birmingham.gov.uk**

Postal address:

Housing Services, Edgbaston District, Stonebrook Offices, Stonebrook Way, Weoley Castle, Birmingham, B29 5UT

Erdington

Antisocial Behaviour Team:	**0121 303 7048**
Applications and Transfers Team:	**0121 303 6520**
Lettings Team:	**0121 303 7062**
Estate Management Team:	**0121 303 7048**
Rent Team:	**0121 675 2006**
Repairs – Inspace Partnership:	**0800 073 3333**
Email:	**erdington@birmingham.gov.uk**

Postal address:

Erdington District Housing Team, 599–603 College Road, Kingstanding, Birmingham, B44 0AY

Hall Green
(Hall Green and Moseley and Kings Heath wards)

Antisocial Behaviour Team:	**0121 303 5400**
Applications and Transfers Team:	**0121 303 4005**
Lettings Team:	**0121 303 7551**
Estate Management Team:	**0121 303 8905**
Rent Team:	**0121 675 2006**
Repairs – MITIE:	**0800 073 6688**
Email:	**hallgreen@birmingham.gov.uk**

Postal address:

Housing Team, 29-33 The Fold, Kings Norton, Birmingham, B30 9BL

Hall Green (Kings Norton)

Estate Management Team:	**0121 303 5416**
Rent Team (Manor Close):	**0121 675 2006**
Repairs – MITIE:	**0800 073 6688**
Email:	**sellyoak@birmingham.gov.uk**

Postal address:

Housing Team, 29-33 The Fold, Kings Norton,
Birmingham, B30 9BL

Hall Green (Selly Oak)

Antisocial Behaviour Team:	**0121 464 1199**
Applications and Transfers Team:	**0121 303 4005**
Lettings Team:	**0121 303 7551**
Estate Management Team, Cotteridge:	**0121 303 4197**
Estate Management Team, Yardley Wood:	**0121 303 8905**
Rent Team:	**0121 675 2006**
Repairs – MITIE:	**0800 073 6688**
Email:	**sellyoak@birmingham.gov.uk**

Postal address:

Housing Team, 29-33 The Fold, Kings Norton, Birmingham, B30 9BL

Hodge Hill

Antisocial Behaviour Team:	**0121 303 7267** and **0121 303 7269**
Applications and Transfers Team:	**0121 303 1559**
Lettings Team:	**0121 303 1561**
Estate Management Team:	**0121 303 7250**
Rent Team:	**0121 675 2006**
Repairs – Mears:	**0800 073 3333**
Email:	**hodgehill@birmingham.gov.uk**

Postal address:

Hodge Hill Housing Team, Lea Hall Depot,
Rear of 146 Lea Hall Road, Lea Hall, Birmingham, B33 8JT

Ladywood East

Antisocial Behaviour Team:	**0121 303 1893**
Applications and Transfers Team:	**0121 303 5668** or **0121 303 0443**
Lettings Team:	**0121 675 1396**
Estate Management Team:	**0121 303 5667**
Rent Team:	**0121 675 2006**
Repairs – Inspace Partnership:	**0800 073 3333**
Email:	**ladywood@birmingham.gov.uk**

Postal address:

Ladywood East District Housing Team, 1st Floor, New Aston House, Alma Street, Newtown, Birmingham, B19 2RL

Ladywood West

Antisocial Behaviour Team:	**0121 303 1893**
Applications and Transfers Team:	**0121 303 5668** or **0121 303 0443**
Lettings Team:	**0121 303 1394**
Estate Management Team:	**0121 303 0419** or **0121 303 0404**
Rent Team:	**0121 675 2006**
Repairs – Inspace Partnership:	**0800 073 3333**
Email:	**ladywood@birmingham.gov.uk**

Postal address:

Ladywood West District Housing Team, 1st Floor, New Aston House, Alma Street, Newtown, Birmingham, B19 2RL

Northfield

Antisocial Behaviour Team:	**0121 464 4700**
Applications and Transfers Team:	**0121 464 5607**
Lettings Team:	**0121 464 5606**
Estate Management Team:	**0121 464 7297**
Rent Team:	**0121 675 2006**
Repairs Inspace MITIE:	**0800 073 6688**
Email:	**northfield.housing@birmingham.gov.uk**

Postal address:

Northfield District Housing Team, First Floor,
Northfield Neighbourhood Office, Northfield, Birmingham, B31 1PG

Perry Barr

Antisocial Behaviour Team:	**0121 303 6525**
Applications and Transfers Team:	**0121 303 6520**
Lettings Team:	**0121 303 7062**
Estate Management Team:	**0121 303 6525**
Rent Team:	**0121 675 2006**
Repairs – Inspace Partnership:	**0800 073 3333**
Email:	**perrybarr@birmingham.gov.uk**

Postal address:

Perry Barr District Housing Team, Tamebridge House, Level 3,
Aldridge Road, Birmingham, B42 2TZ

Sutton Coldfield

Antisocial Behaviour Team:	**0121 303 5485**
Applications and Transfers Team:	**0121 303 6520**
Lettings Team:	**0121 303 7062**
Estate Management Team:	**0121 303 1442**
Rent Team:	**0121 675 2006**
Repairs Inspace Partnership:	**0800 073 3333**
Email:	**sutton.housing@birmingham.gov.uk**

Postal address:

Sutton Coldfield Housing Team, The Council House,
King Edward Square, Sutton Coldfield, B73 6AN

Yardley

Antisocial Behaviour Team:	**0121 303 0742**
Applications and Transfers Team:	**0121 303 1495**
Lettings Team:	**0121 303 0716**
Estate Management Team:	**0121 303 0736**
Rent Team:	**0121 675 2006**
Rent Team (Stockfield Community Association):	**0121 303 5054**
Repairs – Mears:	**0800 073 3333**
Email:	**yardleydistrict@birmingham.gov.uk**

Postal address:

Yardley Housing Team, Bierton Road, Yardley,
Birmingham, B25 8PR

Neighbourhood offices

Acocks Green

Telephone: **0121 303 0596**
Fax: **0121 464 2706**
Email: **adviceline@birmingham.gov.uk**
Postal address:
3 Botteville Road, Acocks Green, Birmingham, B27 7YE

Bartley Green

Telephone: **0121 303 5250**
Fax: **0121 303 5240**
Email: **adviceline@birmingham.gov.uk**
Postal address:
Monmouth Road, Bartley Green, Birmingham B32 3LX

Birchfield

Telephone: **0121 303 6500**
Fax: **0121 303 4934**
Email: **adviceline@birmingham.gov.uk**
Postal address:
3 Trinity Road, Aston, Birmingham, B6 6AH

Bromford

Telephone: **0121 303 7300**
Fax: **0121 303 7310**
Email: **adviceline@birmingham.gov.uk**
Postal address:
Cameronian Croft, Bromford, Birmingham B36 8UB

Castle Vale

Telephone: **0121 675 4829**
Fax: **0121 675 2986**
Email: **adviceline@birmingham.gov.uk**
Postal address:
Community Campus, Spitfire House, 10 High Street, Castle Vale, Birmingham B35 7PR

Cotteridge

Telephone: **0121 303 4950**
Fax: **0121 303 4853**
Email: **adviceline@birmingham.gov.uk**
Postal address:
9 Pershore Road South, Cotteridge, Birmingham B30 3EE

Druids Heath

Telephone: **0121 303 7111**
Fax: **0121 675 8768**
Email: **adviceline@birmingham.gov.uk**
Postal address:
Druids Heath Library, Idmiston Croft, Druids Heath, Birmingham B14 5NJ

Edgbaston

Telephone: **0121 303 4988**
Fax: **0121 303 4827**
Email: **adviceline@birmingham.gov.uk**
Postal address:
21 Tylney Close, Edgbaston, Birmingham, B5 7ND

Erdington

Telephone: **0121 303 0820**
Fax: **0121 303 4486**
Email: **adviceline@birmingham.gov.uk**
Postal address:
Civic House, 101 Sutton New Road, Erdington, Birmingham, B23 6RE

Frankley

Telephone: **0121 303 7111**
Email: **adviceline@birmingham.gov.uk**
Postal address:
Frankley Community Library, New Street, Frankley, B45 0EU

Handsworth

Telephone: **0121 303 5317**
Fax: **0121 303 5306**
Email: **adviceline@birmingham.gov.uk**
Postal address:
12 Dawson Road, Handsworth, Birmingham, B21 9HS

Handsworth Wood

Telephone: **0121 464 4237**
Email: **adviceline@birmingham.gov.uk**
Postal address:
13 College Road, Handsworth, Birmingham, B20 2HU

Hawkesley

Telephone: **0121 303 2173**
Fax: **0121 303 5025**
Email: **adviceline@birmingham.gov.uk**
Postal address:
50 Hawkesley Square, Kings Norton, Birmingham, B38 9TU

Kings Heath

Telephone: **0121 303 5009**
Fax: **0121 303 5005**
Email: **adviceline@birmingham.gov.uk**
Postal address:
38 Silver Street, Kings Heath, Birmingham, B14 7QU

Kingstanding

Telephone: **0121 303 7733**
Fax: **0121 303 7743**
Email: **adviceline@birmingham.gov.uk**
Postal address:
20 Rough Road, Kingstanding, Birmingham, B44 0UY

Ladywood

Telephone: **0121 464 0567**
Fax: **0121 303 0427**
Email: **adviceline@birmingham.gov.uk**
Postal address:
St Vincent Street West, Botany Walk, Ladywood, Birmingham, B16 8ED

Newtown

Telephone: **0121 303 5649**
Fax: **0121 303 5655**
Email: **adviceline@birmingham.gov.uk**
Postal address:
New Aston House, Newtown Shopping Centre, Newtown, Birmingham B19 2SW

Northfield

Telephone: **0121 464 7850**
Fax: **0121 303 7867**
Email: **adviceline@birmingham.gov.uk**
Postal address:
1a Vineyard Road, Northfield, Birmingham, B31 1PG

Perry Beeches

Telephone: **0121 303 0390**
Fax: **0121 303 1022**
Email: **adviceline@birmingham.gov.uk**
Postal address:
174 Beeches Road, Perry Barr, Birmingham, B42 2HN

Perry Common

Telephone: **0121 303 1880**
Fax: **0121 303 4867**
Email: **adviceline@birmingham.gov.uk**
Postal address:
599 College Road, Kingstanding, Birmingham, B44 0AY

Quinton

Telephone: **0121 303 5500**
Fax: **0121 303 5520**
Email: **adviceline@birmingham.gov.uk**
Postal address:
Four Dwellings Site, Quinton Road West, Quinton, Birmingham, B32 2RJ

Saltley

Telephone: **0121 303 1859**
Fax: **0121 303 1876**
Email: **adviceline@birmingham.gov.uk**
Postal address:
54 Highfield Road, Washwood Heath, Birmingham, B8 3QU

Shard End

Telephone: **0121 303 5859**
Fax: **0121 303 2958**
Email: **adviceline@birmingham.gov.uk**
Postal address:
Shustoke Road, Shard End, Birmingham, B34 7BB

Small Heath

Telephone: **0121 303 8929**
Fax: **0121 303 8925**
Email: **adviceline@birmingham.gov.uk**
Postal address:
349 Coventry Road, Small Heath, Birmingham, B10 0SN

Sparkbrook

Telephone: **0121 303 3445** and **0121 303 9110**
Fax: **0121 303 0427**
Email: **adviceline@birmingham.gov.uk**
Postal address:
Greencoat House, 261 Stratford Road, Sparkbrook, Birmingham, B11 1QS

Sparkhill

Telephone: **0121 303 0722**
Fax: **0121 303 0721**
Email: **adviceline@birmingham.gov.uk**
Postal address:
641 Stratford Road, Sparkhill, Birmingham, B11 4DY

Stechford

Telephone: **0121 303 1487**
Fax: **0121 303 1483**
Email: **adviceline@birmingham.gov.uk**
Postal address:
189 Meadway, Kents Moat, Birmingham, B33 8NB

Sutton Coldfield

Telephone: **0121 303 1439**
Fax: **0121 303 1438**
Email: **adviceline@birmingham.gov.uk**
Postal address:
Sutton Coldfield Council House, King Edwards Square, B73 6AN

Wardlow Road Refugee Centre

Telephone: **0121 464 3555**
Fax: **0121 464 2998**
Email: **adviceline@birmingham.gov.uk**
Postal address:
Wardlow Road, Nechells, Birmingham, B7 4JH

Yardley Wood

Telephone: **0121 303 7534**
Fax: **0121 303 1671**
Email: **adviceline@birmingham.gov.uk**
Postal address:
201 School Road, Yardley Wood, Birmingham, B14 4ER

This is important. If you do not understand this leaflet then please ask a friend or relative, who speaks English, to contact your local neighbourhood office or housing team on your behalf. We will then arrange for an interpreter to meet with you.

هذه الرسالة مهمة، فإن لم تفهمها نرجو أن تطلب من أحد أصدقائك أو أقربائك ممن يتكلمون الإنجليزية أن يتصل بمكتب الحي "نيبرهود أوفوس" المحلي أو فريق الإسكان نيابة عنك. بعد ذلك سنرتب للقاء بك مع وجود مترجم فوري.

এটা খুবই গুরুত্বপূর্ণ। আপনি এই দলিলটি বুঝতে না পারলে দয়া করে ইংরেজীতে কথা বলতে পারেন এরূপ আপনার একজন বন্ধু-বান্ধব বা আত্মীয়কে আপনার পক্ষ হয়ে আপনার স্থানীয় নেইবারহুড অফিস বা হাউজিং টিম এর সঙ্গে যোগাযোগ করতে বলুন। এরপর আমরা আপনার সঙ্গে সাক্ষাৎ করার ব্যবস্থা করব এবং এতে সহায়তার জন্য একজন ইন্টারপ্রিটার রাখা হবে।

此事極爲重要，如果你看不懂這份文件，請找一位會講英語的親戚或朋友代你接觸當地的鄰舍辦事處或房屋服務隊。然後我們會安排傳譯員一起見你。

این اطلاعات بسیارمهم است. اگرمحتوی این مدرک را نمی فهمید، لطفا ازیک دوست یا خویشاوند تان که به زبان انگلیسی صحبت کرده میتواند خواهش کنید که ازطرف شما بانیبرهود آفس یا هوزنگ تیم محل شما تماس بگیرد. بعداًما برای شما مترجم فراهم می کنیم که باشما ملاقات کند.

આ બાબત અગત્યની છે. જો તમને આ દસ્તાવેજમાં લખેલી બાબત ન સમજાય તો કૃપા કરી કોઇ અંગ્રેજી બોલતા મિત્ર અથવા સગાસંબંધીને તમારી સ્થાનિક નેબરહૂડ ઑફિસ અથવા હાઉસિંગ ટીમનો તમારા વતિ સંપર્ક સાધવા વિનંતી કરો. પછી દુભાષિયા સાથે તમને મળવાની અમે વ્યવસ્થા કરશું.

ਇਹ ਗੱਲ ਬੜੀ ਜ਼ਰੂਰੀ ਹੈ। ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਪਰਚੇ ਦੀ ਸਮਝ ਨਹੀਂ ਲੱਗਦੀ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਅਪਣੇ ਕਿਸੇ ਅੰਗਰੇਜ਼ੀ ਬੋੱਲਣ ਵਾਲੇ ਦੋਸਤ ਜਾਂ ਰਿਸ਼ਤੇਦਾਰ ਨੂੰ ਕਹੋ ਕਿ ਉਹ ਤੁਹਾਡੇ ਵਾਸਤੇ ਸਥਾਨਕ ਨੇਬਰਹੁੱਡ ਔਫ਼ਿਸ ਜਾਂ ਹਾਊਸਿੰਗ ਟੀਮ ਨਾਲ ਸੰਪਰਕ ਕਰੇ। ਉਸ ਤੋਂ ਬਾਅਦ ਅਸੀਂ ਕਿਸੇ ਦੋਭਾਸ਼ੀਏ ਰਾਹੀਂ ਤੁਹਾਡੇ ਨਾਲ ਗੱਲ ਕਰਨ ਦਾ ਪ੍ਰਬੰਧ ਕਰਾਂਗੇ।

داډېر مهم معلومات دی. که تاسی په دی سند نه پوهیږی نومهربانی وکړی دخپل یوملګری یا خپلوان نه چه په انګریزی ژبه خبری کولای شی غوښتنه وکړی چه ستاسی له خواستاسی دسیمی نیبرهود آفس یا هوزنګ ټیم سره په تماس کی شی. بیا به مونږ ترجمان برابر کړو چه ستاسی سره کتنه وکړی.

Tani waa muhiim. Hadii aadan fahmaynin warqadan fadlan waydiiso ruux saaxiibkaa ama qaraabadaada ah oo af ingiriiska ku hadla inuu kuu waco xafiiska Dariska (Neighbourhood Office) ama kooxda guryaha asagoo adiga kumatalaya. Markaa Kadib Ayaan kuu balaminaynaa Turjubaan.

یہ دستاویز اہم ہے۔ اگر آپ اِس دستاویز کو سمجھنے سے قاصر ہیں تو براہِ کرم انگریزی زبان سے واقف اپنے کسی دوست یا رشتہ دار سے کہئے کہ وہ آپ کی جانب سے آپ کے مقامی نیبر ہوڈ آفس یا ہاؤسنگ ٹیم سے رابطہ کریں۔ ہم پھر آپ سے ملاقات کرنے کیلئے ایک ترجمانِ زبان کا انتظام کردیں گے۔

Đây là việc quan trọng. Nếu quý vị không hiểu tài liệu này làm ơn nhờ bạn hay người thân biết nói tiếng Anh thay mặt cho quý vị liên lạc với đội nhà cửa hoặc văn phòng nhà cửa ở địa phương của quý vị. Chúng tôi sẽ thu xếp một thông dịch viên đến gặp quý vị.

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