

Community Options Service Travel Training



For people with
learning disabilities

Travel Training

Travel training is about learning to travel on your own, to the places you want to go. These could be places like work placements, cinema, college or the shops.

A travel trainer's job is to support people to learn to travel on their own. The travel trainers from the Community Options Service have been trained to support people to learn to travel on their own.

We do not know how long it will take for you to learn to travel. The travel trainer will work with you to help you decide about how well you are doing. You will only travel on your own when you are happy about it.

The travel trainer will talk to you about how you are doing. They will need to write something down about this. They will give you a copy of the things they write about you.





If you use a wheelchair, the travel trainer will not be able to push you in your wheelchair. You will need to be able to push yourself or use an electric wheelchair to get you around.

If you are learning to travel on the bus or the train, you will need to use your own money to pay for a ticket. The travel trainer can support you to get a bus or a travel permit if you want one.

If you have a bus pass, you will not need to pay every time you travel on the bus or the train. If you have a travel permit, you will only need to pay some money towards the ticket.

Referral process

Anyone with a learning disability who is over 18 years old can apply. However for travel training, the age is lowered to 16 years old, providing consent is given.

Once we have received your referral we will arrange to visit you and start your assessment.

More Information

Phone: 0121 464 7977

email: accommunityoptions@birmingham.gov.uk

Your right to be heard

If you have any comments, compliments or complaints, please contact:

Customer Care and Citizen Involvement Team

phone: 0121 303 5161

fax: 0121 303 7208

email: customercareteam@birmingham.gov.uk

If you would like a copy of this leaflet in another language, in large print, in Braille, MP3 or CD, please phone us on **0121 464 3123** or email accommunications@birmingham.gov.uk

www.birmingham.gov.uk/adults