Yardley Wood Library

Q1. Do you use Yardley Wood library?

Yes ☐ **No** ☐

: What days Monday ☐
Tuesday ☐
Thursday ☐
Friday ☐
Saturday ☐

: What times Morning ☐
Afternoon ☐
Evening ☐

Q2. How often do you visit this library?

Daily ☐
Weekly ☐
Monthly ☐
Less often ☐
Don't visit ☐

Q3. If you had a choice what times would you prefer to use this library?

Q4. If you had a choice what days would you prefer to use this library?

Q5. What, if anything, stops you using this library more often? Please give us much information as possible.

Yardley Wood Library

Q6. What do you like about this library?

Q7. What don't you like about this library?

Q8. If you don't use this library – why not? Please tick all that apply

Books and magazines:

- Aren't relevant to me ☐
- Are too old ☐
- Not enough information books ☐
- Not enough adult fiction ☐
- Not enough children's books ☐
- Want to take out more books per visit ☐
- Fines are too high ☐
- Shouldn't have to pay fines if books are late ☐
- Shouldn't have to pay fines if on a reduced income ☐
- Other – please give as much information as possible ☐

Services and activities on offer;

- Not enough activities for children ☐
- Not enough activities for adults ☐
- Activities are on days or at times that I am unable to attend ☐
- Activities make the library too noisy ☐
- The library should have a DVD collection ☐
- The library should have a CD collection ☐
- Other – please give as much information as possible ☐

Yardley Wood Library

Staff: Please give as much information as possible

Parking:
car park is too small ☐
Other – please give as much information as possible

Opening hours:
not open at times I can visit ☐
not open on days I can visit ☐

Computers:
The computers are too slow ☐
There aren't enough computers ☐
I want to use the computers for longer than 2 hours at a time ☐
I want to use the computers for longer than 6 hours a week ☐
Other – please give as much information as possible ☐

I don't need to use the library as I get all my books and information elsewhere ☐

Is there anything else that stops you using the library – please include as much information as possible.

Thank you

Yardley Wood Library

Personal information

What age are you

0-5 ☐
5-11 ☐
12-18 ☐
19-25 ☐
26- 55 ☐
56- 65 ☐
Over 65 ☐

What is your gender?

Male ☐
Female ☐
Transgender ☐
Would rather not say ☐

Do you have a disability?

Yes ☐
No ☐

How would you describe your ethnic origin?

White:

British ☐
White Gypsy/Roma ☐
White traveller ☐
Eastern European ☐
Irish ☐
Western European (not UK) ☐
Irish traveller ☐

Mixed Heritage:

White and black Caribbean ☐
White and black African ☐
White and Asian ☐
Black and Asian ☐

Asian or Asian British:

Yardley Wood Library

Indian ☐
Pakistani ☐
Bangladeshi ☐
Kashmiri ☐
Black or black British ☐
Caribbean ☐
African ☐
Somali ☐

Chinese or other ethnic background

Chinese ☐
Vietnamese ☐
Arab ☐
Kurdish ☐
Yemeni ☐
Afghani ☐
Iranian ☐

Other:

Postcode:

If you wish to be contacted about opening hours in the future - please put your contact details here - e mail preferred if possible.

Confidential information

Birmingham City Council is committed to equality of opportunity in delivering services, irrespective of your gender, race, disability, colour, ethnic or racial origin, nationality, sexuality, gender identity, religion or race. This information is confidential and under the Data Protection Act 1998 will not be used for any purpose other than that stated.

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