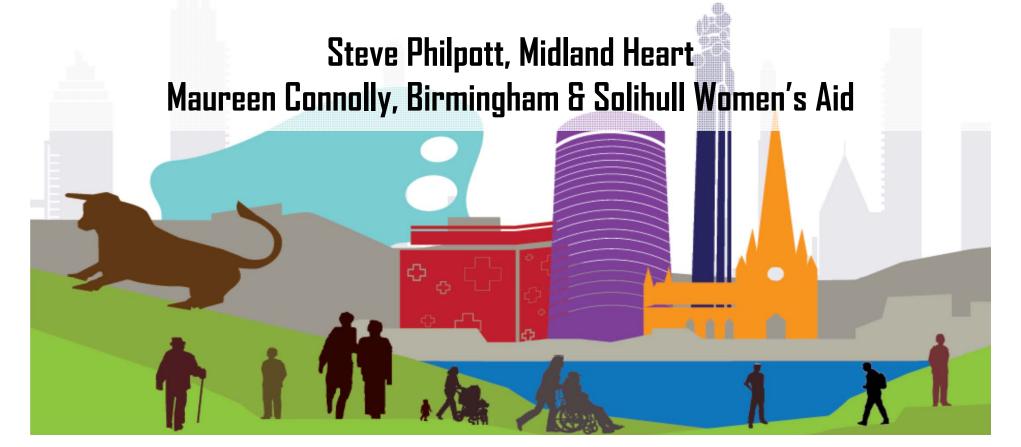






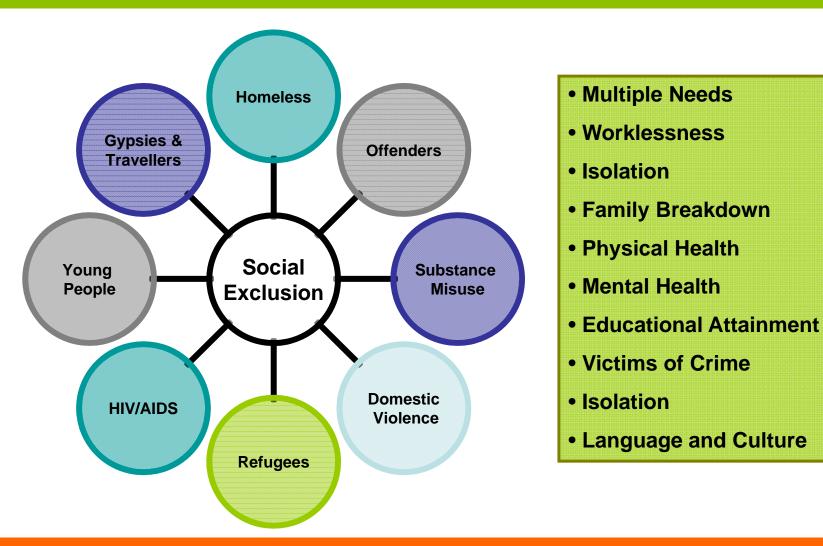
Social Exclusion



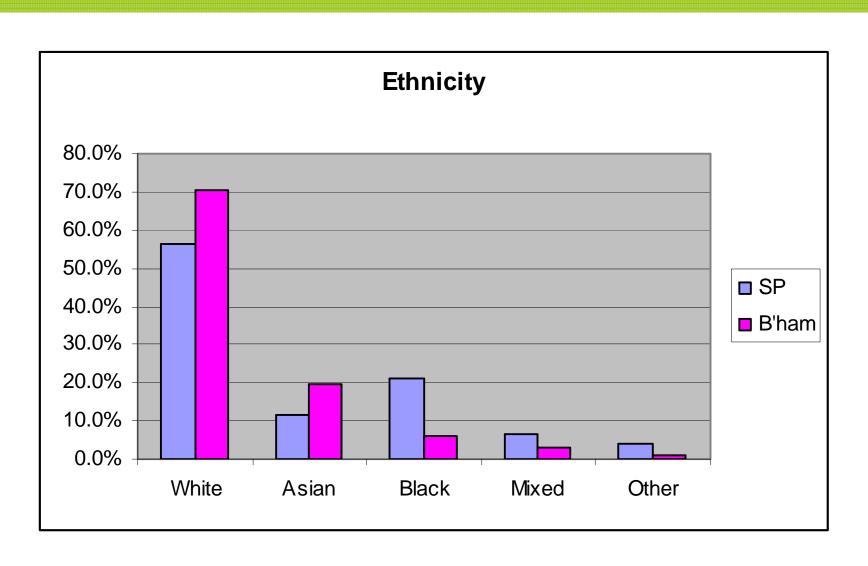
Setting the Scene

- Prevention of dependency on higher tariff services
- Housing related support contribution to:
 - Tackling inequality
 - Deprivation
 - Promoting active/social inclusion
 - Dignity and safeguarding

Diversity of Clients



Diversity of Clients

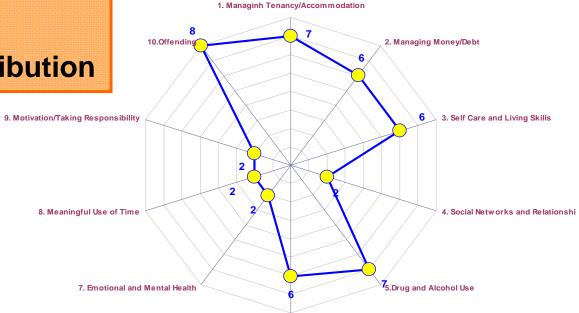


Range of Services

Homeless Places of Change	Salvation Army; Trident Reach; Midland Heart YMCA; Midland Heart; St Basil's		
Domestic Violence	Women's Aid; Ashram; Gilgal; Birmingham Crisis Centre; Salvation Army; Trident Reach		
Homeless Families	Shelter; Bromford Support		
HIV / AIDS	Adullam		
Gypsies/Travellers	British Red Cross		
Offenders/at Risk	Fry; Future Health & Social Care; Stonham; NACRO		
Refugees	Midland Heart; Trident; Freshwinds		
Substance Misuse	Swanswell (Birmingham Drug Solutions)		
Young People at Risk	Accord; Adullam; YMCA; Bromford Support; Trident Reach; BCC Children & Young People; St Basil's		

What's being delivered?

- Succeed Economically
- Enjoy and Achieve
- Be Healthy
- Stay Safe
- Make a Positive Contribution



Ensuring Quality

"Overall, the reviews to date have shown that in the key standard around Assessment and Support Planning, 95% of commissioned providers have reached the required B standard."

Annual Report 2011-12

Case Study

- 42 year old male presenting to A&E with overdose
- Numerous past presentations and hospital admissions
- History substance misuse
- Not registered with GP
- No permanent home



Outcomes – Case Study

- Cost without SP support = £21,300
- Cost with SP support = £9,300
- Cost avoidance = £12,000
- Benefits:
 - Improved health
 - Settled/secure accommodation
 - Increased self esteem and confidence

Outcomes - Financial

Client Group	Cap Gemini Whole Programme	Local Model 8 Outcomes
All groups	Under Preparation	£841,981.92
Domestic violence	£7,765,600.00	£2,039,548.76
Homeless	£4,375,800.00	£1,689,296.00
Learning disability	£11,509,748.00	£2,845,791.52
Mental health	£18,748,400.00	£1,221,729.28
Offenders	£1,430,800.00	Under Preparation
Older people - other	£5,654,715.00	Under Preparation
Older people -frail	£30,062,043.00	£10,494,900.00
Physical/sensory	£2,715,192.00	Under Preparation
Substance misuse	£5,793,480.00	£1,321,175.34
Young people	£2,612,400.00	£1,535,214.24
Total	£90,668,178.00	£21,989,637.06

Outcomes - Headlines

- 44,328 support needs of which 93.5% needs met
- 91.5% clients supported to maximise income
- More clients being supported to obtain paid work
- 15,528 clients needing support to achieve/sustain accommodation of which 94% need met
- 96% of needs met for social exclusion group (98% for homelessness)

Discussion

 Q1. How do we promote health, wellbeing, financial inclusion and independence in the future?

Q2. What would more effective joint working look like? and what could it achieve?