

## Children and Young Peoples Integrated Advice Team



### What is the 'Integrated Advice Team'?

IAT deals with all telephone contacts and referrals for Children and Young People requiring a service from Children's Social Care.

The IAT will also ensure referrals to the early intervention service and passed to the Family CAF team.

### The Integrated Advice Team

The team comprises of a Team Manager, Advice and Referral officers, Social Workers and Family CAF Advisors who will provide support and advice on completing Family CAF's and could support the co-ordination of the 'Team around the Family' (TAF) meetings.

### Making Referrals

Referrals in writing from all agencies

All contacts and referrals will be considered against a social care criteria to ensure that we process urgent social care and safeguarding referrals through to social care teams. Other contacts will be supported by providing advice, signposting, guidance and support with the completion of a Family CAF and TAF meetings.

The Team Manager and social workers in the team will screen all contacts, referrals and Family CAFs for immediate risk and social care response.

### Decisions

A decision about a contact, referral or a Family CAF received by the Team will be taken within 24 hours.

### Outcome of referrals

The team will advise all Family CAF authors or referrers of the outcome of their contact with the service by telephone or in writing.

All referrals will receive a response - Right Place, Right Child

### Criteria for Specialist Social Care

The team will process the most urgent referrals through to social work teams who will work with other agencies to support children and young people who require a specialist social care service. The criteria includes:-

- ✓ Child(ren) found to be living in home conditions that are described/assessed to be unsafe and the child(ren) require immediate removal. A scenario where Police Protection is likely to be used.
- ✓ Child(ren) found alone – e.g following a home visit by the police and the child(ren) are not considered to be safe and well, found alone on the street, etc.
- ✓ Physical harm – child(ren) in hospital with injury, where parents are threatening to remove child(ren) from hospital. Notification (e.g from school) that a child has bruising an injury (but no visible marks) and voices his/her fears to return home. Medial examination required on the same day.
- ✓ Allegation/disclosure by a child that he/she is being sexually abused.
- ✓ Child/young person detained by police and parents refusing to take the child back home.
- ✓ Death of a child and it is immediately evident that this has been caused by the carer or parent and other children are in the household.
- ✓ Parents detained (or remanded to custody) by police and no other person to care for the child(ren).
- ✓ Death of a parent/carer or emergency hospital admission and no other person identified to care for the child(ren).
- ✓ Young person who is remand by the court to parents or members of extended family/friends (not bail), Local Authority or custody.
- ✓ Unaccompanied Asylum Seeker and Asylum Seekers who have children.
- ✓ Homeless 16/17 year olds.
- ✓ Private Fostering - ie children and YP under 16 who are or about to start living with friends or someone who is not a close relative and is likely to be or is cared for a period of more than 28 days